

East Ivanhoe and Heidelberg **Community Bank®** branches Newsletter November 2010

Heidelberg one year on!

Celebrating its one year anniversary, the Heidelberg **Community Bank®** Branch celebrated with a party! Branch customers and Burgundy Street shoppers were treated to a sausage sizzle, free coffee, face painting and balloons, and of course a party would not be complete without some cake! Burgundy Street was lined with balloons to mark the anniversary, with our own Piggy spreading the word to the local shoppers. In its first year of business, the branch has secured \$45 million in total banking business!



Looking for sponsorship?

The East Ivanhoe & Heidelberg **Community Bank®** branches provide sponsorship across a broad range of sporting clubs, interest groups, schools, kindergartens and community groups each year. In 2011 we will be introducing a new process for reviewing sponsorship applications to ensure that we are providing funding to a broad cross section of groups and clubs. Commencing from 1 November 2010, all sponsorship requests will be reviewed collectively by the HDCE Marketing & Sponsorship Committee at two set dates over the course of the year.

Round One: Applications close 31 January 2011

Round Two: Applications close 30 June 2011

For information on how to apply please contact Noel Donnelly or talk to one of team at East Ivanhoe & Heidelberg **Community Bank®** branches.

Giving back to the community

The East Ivanhoe & Heidelberg **Community Bank**[®] branches continue to grow the tally of community contributions, with an additional \$77,000 distributed at the Grants event in September. This brings the overall community contribution to more than \$1.2 million since the branch first opened its doors in May 2001.

The grants presentation event coincided with the Heidelberg **Community Bank**[®] Branch first birthday celebrations. Senior Manager Noel Donnelly has been thrilled by the community support of the branch to date. "In one year the branch has already secured over \$45 million in local banking business. As this figure grows, so too will the amount we can contribute to the community," he said. "The more customers we have, the more we have to distribute back to community groups and projects. It is an exciting time for both the **Community Bank**[®] branch and our local residents".

The September grants event was attended by many of the grant recipients who were delighted to receive their cheques and share stories of their exciting and worthy projects. Here are some of the key projects that your local **Community Bank**[®] branch is supporting:

- **Olympic Adult Education:** Offering a broad range of learning opportunities to locals, OAE are well utilised by the community and tackle a number of issues in the area including literacy and English as a second language. Funding was provided to replace six computers for adult learning.
- **SPX Waterdale Players:** This group of talented young performers work with a broad cross section of local youth to become engaged in community through arts performances and programs. Engaging over 90 individuals, funding will see the continuation of the "Musical Youth Development Project", designed to encourage youth to explore creative outlets as a means of positive self-expression and self esteem development.
- **Banyule Housing Support Group:** This not for profit organisation provides housing solutions for community members in crisis who are at risk or are homeless. Funding is being used to furnish three units to be used for transitional housing.
- **Volunteers of Banyule:** This is a great service that coordinates community volunteers and the organisations



▲ Kaye Middleton, Volunteers of Banyule and Brian Simpson, HDCE Board Member.

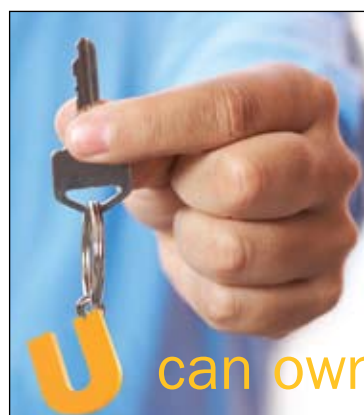


that need assistance. Funding has been provided to upgrade their website which should attract more people to the program, providing Banyule with a larger pool of willing volunteers.

- **St James Anglican Church Ivanhoe:** Funding was provided to upgrade their kitchen facilities to assist with community events and enable more groups to use the church facilities.
- **Heidelberg Historical Society:** This volunteer based organisation helps preserve records and objects of historical significance to the Heidelberg region. Your **Community Bank**[®] branch has provided funding to purchase new equipment to assist in digitising the records for future generations to easily access the information.
- **Diamond Valley Prostate Cancer Support Group:** This group supports men with prostate cancer, providing a support network as well as events where facilitators provide health information. Funding has been provided to support these events.
- **St Andrews Playgroups Rosanna:** Playgroups enhance the social, motor and developmental skills of participating children. Funding was provided to this playgroup to purchase an outside play structure with a slide and will benefit over 100 children who use the facility.
- **Austin Health:** The child care centre at Austin Health has 70 children attending each day. To enhance and promote outdoor play, funding has been provided to purchase and install a shade sail to provide protection from the weather elements.



▲ Peter Gebert, Diamond Valley Prostate Cancer Support Group and Nan Caple, HDCE Chairman.



Make your dreams a reality

Whether you're looking for a home with three big bedrooms, a gourmet kitchen or just great potential, at the Bendigo we're here to help you own your own home sooner.

With a home loan from East Ivanhoe and Heidelberg **Community Bank**[®] branches you'll get fantastic service, a great interest rate, the flexibility to make additional repayments – and to withdraw them when you need to.

But best of all, a home loan from the Bendigo can help make your whole community a better place to live.

So call in and see us at 233-235 Lower Heidelberg Road, East Ivanhoe or phone 9497 5133 or 164 Burgundy Street, Heidelberg or phone 9457 2055 – and U can own your own home sooner.

Bendigo Bank
banking

Ask us for your free copy of 'Your House: The First Home Buyers Guide'.

Terms, conditions, fees, charges and lending criteria apply. Bendigo and Adelaide Bank Limited ABN 11 068 049 178 AFSL 237879. (S30147) (07/10)

At the Bendigo it starts with U

East Ivanhoe and Heidelberg **Community Bank**[®] branches

- **Inner North East Community Radio:** The community radio station provides local residents with a local station offering listeners information on the local area, groups, what's on and also provides services in other languages. Funding was provided to upgrade the kitchen facilities as the volunteers who work at the station need access to hot running water.

- **Banyule Community Health:** A group of Koori men that attend the Men's Shed program have initiated an arts based gallery aimed at improving their health and the health of their community. Funding has been provided to buy resources for the gallery.

- **Open House Christian Involvement Centres:** The Backyard Sports program provides weekly activities for youth who promote mentoring, self esteem and a sense of community. It assists in developing support networks for the disadvantaged, and your **Community Bank®** branch is pleased to continue to provide funding for this very worthy cause.



▲ Backyard Sports Program.

- **Banksia Palliative Care Service:** Established in 1993, Banksia now works with more than 500 clients who have terminal illness. BPCS helps people with progressive terminal illness through a program that provides a journal worker to compile biographies of clients. Funding has been provided to train volunteers to participate in the program.
- **2nd Ivanhoe Scout group:** The Scout Hall is the base for scouting and community activities. Funding will be used to upgrade the kitchen to enable OHS standards are met and to encourage further community use.
- **Rosanna Scout Group:** De Winton Park Hall has been home to the scouts since 1999. The building is in desperate need of repair and we are funding the repairs to the damaged roof and to provide insulation.
- **The Advisory Council for Children with Impaired Hearing:** This organisation provides support for children with hearing loss and their families with programs and services to ensure full inclusion into mainstream education and community. The funding will be used buy resources to support parents with everyday issues they face.
- **Banyule Support and Information Centre:** This community based volunteer organisation provides information, support and referral services to the disadvantaged within the local community. The **Community Bank®** branch funding will purchase materials to be distributed to the community about the services available.
- **Heidelberg Occasional Care Child Care Centre:** This group provides occasional care for kids aged 6 months to 6 years. To provide a welcoming and stimulating environment, and to promote engagement across cultures, they will use the funding provided to build a sensory garden for play and socialisation, and purchase more multicultural resources.

- **Alphington Bowls Club:** This BBQ area at this bowling club is used by a range of community groups. Funding has been granted to construct a shelter over the BBQ to build community capacity and strength.



▲ Bowlers at the Alphington Bowls Club with Piggy.

Senior Manager's report



There are some wonderful stories of our support for local non-for-profit groups in this newsletter.

How does this happen? Local people need to bank with us - it is a simple as that.

Yes, we need people to commit their banking to either Heidelberg or East Ivanhoe **Community**

Bank® branches and the profits we earn are returned to the local community – what a great idea.

Banking can cover several areas – personal banking, business accounts and loans, financial planning, insurance – life, income, home car, etc, credit cards, home or personal loans, car loans, term deposits, managed funds... and the list goes on.

Come and see our local team and review your banking options or call for an appointment.

And the community benefits!

Home Loans

Are you looking for a new loan to purchase a property? Are you looking to refinance your existing loan? Why not ask us to review your position and provide options for you to refinance, buy or invest in your home or an investment property?

And the community benefits!

Financial Planning

When did you last review your financial needs? Are you close to retirement? Is transition to retirement an option for you? Do you wish to invest in a range of managed funds? Do you need income protection? ... and the list goes on.

Call our team to arrange an appointment with our in-house Financial Advisor, Tony Zaras. He would be pleased to assist you to grow or protect your assets.

And the community benefits!

Banking like it should be!

Banking with the East Ivanhoe & Heidelberg **Community Bank®** branches is a great way to support your community because profits made in the bank stay in the local community – through our sponsorships, community grants and shareholder dividends.

But in addition, banking at a **Community Bank®** branch is banking like it used to be. We offer extended trading hours and friendly staff. And if you need to call us, we'll answer the phone ourselves! So if you're thinking about your banking, why not come down and say hello?

Considered moving your home loan?

If you don't already have your home loan with us, why not consider moving it to our bank? With a home loan from the Bendigo you'll get fantastic service, a great interest rate, the flexibility to make additional repayments, and to withdraw them when you need them. But best of all, a home loan from the Bendigo can help make your whole community a better place to live. Our friendly staff will guide you through the simple process.

To set up a home loan appointment today, call:

Greg Arnott, East Ivanhoe branch Phone 9497 5133

Sam Pearce, Heidelberg branch Phone 9457 2055

Noel Donnelly Phone 0417 125 586

Your bank in the community

With our banking business continuing as a result of customer support of the branches, the East Ivanhoe and Heidelberg **Community Bank®** branches have further expanded the groups and clubs we sponsor.



St John's Primary School Heidelberg Trivia Night

The St John's Primary School Heidelberg Trivia Night was a great success, raising valuable dollars for the school. The team at our Heidelberg **Community Bank®** Branch were really pleased to get behind the event, sponsoring the donation of a Mark Bresciano football boot. Heidelberg Branch Manager Sam Pearce was stoked to be invited back to the school to receive this very special memento that the kids made to thank the **Community Bank®** branch for their support.



▲ Senior Manager Noel Donnelly with Rock.

Olympic Adult Education Community Kitchen

There's nothing better than seeing the many projects your **Community Bank®** branch funds come to life, and when the OAE Community Kitchen turned one in July, there was plenty to celebrate. Our funding contributed to equipment which supports the kitchen facilities.

In-School Philanthropy Pilot project

Your **Community Bank®** branch is working with OLMC Heidelberg and Ivanhoe Grammar School to teach year 10 students about philanthropy, and help them make a positive contribution to their local community through a project, activity or purchase of goods. Last month judges heard from the students, who presented their projects to better the local community.

Each of the student groups were provided with \$2,000 from the Heidelberg **Community Bank®** Branch to bring their projects to life.



Women in Business lunch

The East Ivanhoe & Heidelberg **Community Bank®** branches were thrilled to sponsor the City of Banyule's annual Women in Business lunch, which attracted over 180 local business women. This initiative was put together by the Bank and Council in 2009, providing a forum to hear from an inspirational female business person, and build networks among our thriving community. This year, Soozey Johnson was our guest speaker.

OLMC Centenary Community Fair

In support of the Exodus Community, Heidelberg West and "A Chance for Every Child" Justice Program, Cambodia, OLMC Heidelberg celebrated their centenary on 9 October with a huge fair. The OLMC Heidelberg



Community Bank® Branch Coffee Corner was in high demand, with the students showing off their newly acquired barista skills.

Meet our staff... Jo-Ann



Jo-Ann is a familiar face to most of our customers, joining the team at East Ivanhoe when it opened in 2001! Jo-Ann is now the Customer Relationship Officer at our Heidelberg **Community Bank®** Branch, and is ready to help you with all of your banking needs, including - setting up an account or opening a term deposit. You'll usually find her at the front desk as you walk in the door.

East Ivanhoe **Community Bank®** Branch,
233 - 235 Lower Heidelberg Road,
East Ivanhoe VIC 3079
Phone: 9497 5133
Website: www.bendigobank.com.au/east_ivanhoe
Opening hours: Monday to Friday 9.00am - 5.00pm
and Saturday mornings 9.00am - 12 noon

Heidelberg **Community Bank®** Branch,
164 Burgundy Street,
Heidelberg VIC 3084
Phone: 9457 2055
Website: www.bendigobank.com.au/heidelberg
Opening hours: Monday to Friday 9.00am - 5.00pm
and Saturday mornings 9.00am - 12 noon