# Manningham Community Enterprises Ltd Geoff Roberts - Chairman



Banking is our business... community is our focus



#### Seek to cover...

- MCEL business growth, income, expenses and net profit performance
- What has impacted this performance
- Our contribution to the Manningham community
- The outlook going forward



# MCEL 2014/15 Financial Performance...

#### Business Growth:

- Business volumes at \$301.6 Million up 6.7% over 2013/14
- Continuous growth since opening Doncaster East branch in early 2003.
- In fact, MCEL business volumes have increased by 80% over past 5 years

#### Total Business Volumes



# MCEL 2014/15 Financial Performance...

- Income/Revenue was \$2.012 million down 1.7% on last year.
  - A challenging year for the Community Bank network with increased competitive pressures, reduced operating margins and the Bendigo Banks 'Restoring the Balance' program (designed to return to a 50/50 income share)
- Operating Expenses were down 8.4% on 2013/14:
  - Contained general expenses and restructured our people resources
- Net Profit (before tax) was up 190% on 2013/14
  - Impacted by reduced staffing expenses and lower community sponsorships



# What is impacting our business...

- Bendigo Bank continues to get stronger
- Australian Prudential Regulation Authority (APRA) has accepted the Financial System Inquiry recommendations that the major banks hold more cash relative to the size of their loan book. Hence this has levelled the playing field making BABL more competitive
- Market conditions have not changed from a year ago. Business and consumer confidence remains low and customers are paying debt down.
- MCEL operational restructure to better respond to market conditions. Less focus on transactional and more on relationship banking
- Doncaster East continues to drive MCEL net profit line.
   Templestowe Village not yet on budget, however starting to see significant improvement.
- Greater focus on business banking. BABL Business Bank of the Year 4 years in a row

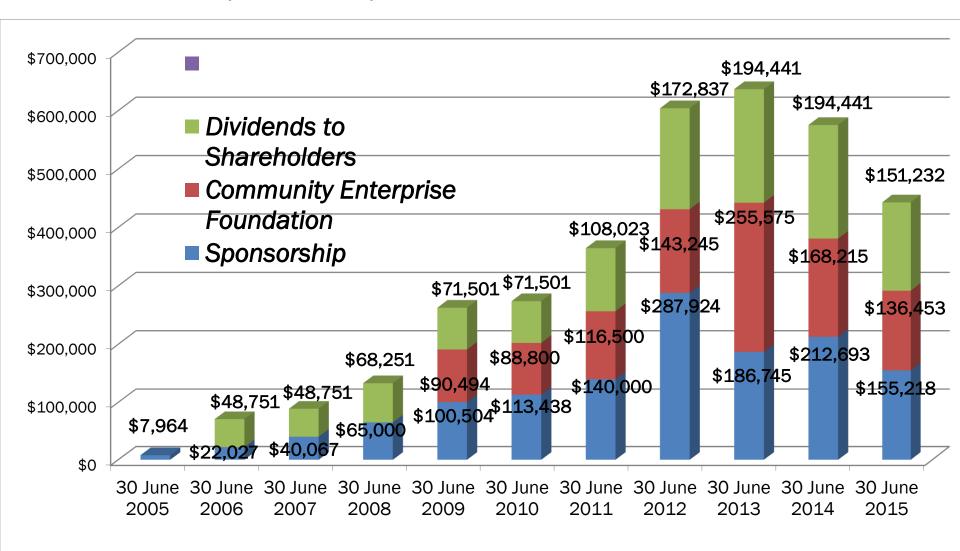


# Investing in Community Strengthening...

- Over \$3.5 million returned to the Community in sponsorships, grants and dividends since June 2005
- No other bank puts up to 80% of it's profits back into the local Community
- To date the Community Bank network all around Australia, has returned over \$130 million to their Communities
- Following graph shows the extent of financial support to Manningham Community



#### Growth of Sponsorships, Grants and Dividends...



# This would not happen without...

- An amazing staff. Our thanks for all that you do both at work and out of work functions you attend. This is why this bank is different
- Regional support from Bendigo and Adelaide Bank. Thank you
- · Our Shareholders for supporting the model
- Our MCEL Board...
- · And Our customers for choosing to bank with us

# Thank you all...



### The Future Outlook...

There is no doubt there are challenges to be met (trading conditions will remain competitive and unpredictable), however we are well positioned-

- Our staff is a real strength. Committed to the CB model. Excellent programs in place to up skill
- The organisational restructure will enable us to capitalise on business opportunities
- A commitment to our 2012-2017 Strategic Plan
- Our strong community connections and partners provide a real 'point of difference' to the Big 4.





**CEF support for Doncare Community Services** 

CEF support for Onemda – Café Ability

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