# CHAIR ADDRESS. Notes for AGM 2012

13<sup>th</sup> year of operation.

Welcome. Shareholders Managers and Staff. Ian Faulkner, Craig Taylor, & Geoff Milward. Bendigo Bank Representatives ..... Guest Speaker Una McAlinden – Director of the National Celtic Festival ..... All those in attendance Financial Summary. Revenue from operations. \$1,693,404 up from \$1,658,134 Expenses \$1, 1480,471 up from 1,343,363 Tax \$64,624 down from \$92,268 Financial Position remains sound. Stephen Wight Director and Accountant will advise in more detail shortly. General We remain well established within our catchments area. Refurbishment of Portarlington Branch. A more friendly and engaging environment. Change in directors. Departing. Bob Hynes and Karen Woodhard. New. Kerry Trewin. Strong involvement in the local community for many years. Breannon Deluca, Junior Associate Director. Career move to Melbourne. Would like to obtain a youth director.

## **Operating Conditions.**

Tough.

Tight margins on deposits

Soft demand for lending.

All factors of banking are very competitive.

Financial concerns in Europe and America. Slowing of Chinese economy. All impact on Australian financial markets.

Heat has come out of mining; retail and manufacturing continue to struggle in unfavorable conditions.

Bendigo & Adelaide Bank, impact of tightening margins and profit share.

Anticipate little positive change over the next 3 to 5 years.

Our planning and forward estimates indicate we will be able to manage our way though this period.

### **Shareholder Functions**

Last year held shareholder function with a guest speaker. Well received, plan to hold further functions this fiscal year.

### Ways we are beneficial to our local communities.

Provide banking services.

Employee staff that spend money locally. \$575,000

Shareholder dividends

Grants

Sponsorship

**Confirm/announce** dividend 8c fully franked

### Thank.

Customers	
Staff	
Managers	
Fellow board members. Vice Chair Paul Jones. Stephen Wight, Geoff Webster, Pam Evans, Jan	,
All directors are volunteers.	

Shareholders

Close meeting